United States (U.S.) Commercial and Government Entity (CAGE)
And
North Atlantic Treaty Organization (NATO) CAGE
(NCAGE)
Registration Procedures
AUTHOR
Defense Logistics Agency (DLA) Information Operations Commercial and Government Entity (CAGE) Program is the author of this document for the audience of domestic/international entities, government offices and agencies to understand the US CAGE/NCAGE Registration process.

Author Contact Information:
    Carmen Schwenk,
    CAGE Program Manager
    DLA Information Operations

EXECUTIVE SUMMARY
This document provides an overview of the CAGE/NCAGE registration process, which spans four agencies and businesses. In order to obtain or update a CAGE/NCAGE– Dun & Bradstreet (D&B), System for Award Management (SAM), NATO Support and Procurement Agency (NSPA), CAGE Program may be required to establish or update a CAGE/NCAGE to do business with the U.S. Federal Government and partner nations.
Table of Contents

1. PURPOSE ............................................................................................................................................... 3
2. SCOPE.....................................................................................................................................................3
3. KEY DEFINITIONS ......................................................................................................................................3
4. REGISTRATION SYSTEMS .......................................................................................................................3
5. STATUS TOOLS .......................................................................................................................................4

U.S. CAGE CODE PROCESSES
6. REQUEST NEW U.S. CAGE CODES WITH U.S. GOVERNMENT CONTRACTS/GRANTS .........................4
7. REQUEST NEW U.S. CAGE CODES WITHOUT U.S. GOVERNMENT CONTRACTS/GRANTS ...............5
8. UPDATE U.S. CAGE CODES WITH U.S. GOVERNMENT CONTRACTS/GRANTS ..................................6

NATO CAGE CODES (NCAGE) PROCESSES
10. REQUEST NEW NATO CAGE CODES (NCAGE) WITH U.S. GOVERNMENT CONTRACTS/GRANTS ...7
11. REQUEST NCAGE WITHOUT U.S. GOVERNMENT CONTRACTS/GRANTS...........................................9
12. UPDATE NCAGE WITH U.S. GOVERNMENT CONTRACTS/GRANTS ..............................................10
13. UPDATE NCAGE WITHOUT U.S. GOVERNMENT CONTRACTS/GRANTS ...........................................12
14. APPENDICES ......................................................................................................................................12
    14.1 Appendix 1: Governing Directives and Regulations .......................................................................12
    14.2 Appendix 2: Status Code Tools and Definitions .............................................................................13
    14.3 Appendix 3: SAM Registrations/Updates .........................................................................................18
    14.4 Appendix 4: Required Documentation for U.S. CAGE Validation ..................................................18
    14.5 Appendix 5: SAM Letters ...............................................................................................................22
    14.6 Appendix 6: Process Flows .............................................................................................................23

15. ROLES AND RESPONSIBILITIES .....................................................................................................27
16. TERMS..................................................................................................................................................28
17. SUPPORTING REFERENCES/RESOURCES ......................................................................................29
18. REVISION HISTORY ...........................................................................................................................30
1. PURPOSE
This Standard Operating Procedure (SOP) provides users with the policies and procedures for requesting and updating Commercial and Government Entity (U.S. CAGE) Code and North Atlantic Treaty Organization (NATO) Commercial and Government Entity (NCAGE) Codes. Refer to Appendix 1 for Governing Directives and Regulations.

2. SCOPE
The scope of this document encompasses the processes for obtaining and updating CAGE/NCAGE Codes for U.S. and Foreign Entities.

3. KEY DEFINITIONS

3.1 U.S. CAGE Code Definition
The Commercial and Government Entity (CAGE) Code is a five-character alpha-numeric identifier assigned to entities (businesses/organizations, etc.) located in the United States and its territories by the Defense Logistics Agency (DLA) Commercial and Government Entity (CAGE) Program Office to identify a commercial or government entity. For purposes of this SOP, the CAGE Code may be identified as the U.S. CAGE Code. The U.S. CAGE Program Office may be referred to as CAGE Program Office which consists of the CAGE Application System and personnel. The CAGE Program Office website, which contains all the information and links required for this processing is found at https://cage.dla.mil/

U.S. Registrants are assigned a CAGE Code using the SAM Registration process for entities located in the United States and its territories and will be pursuing U.S Government contracts and/or grants. If an entity is NOT pursuing U.S. Government contracts and/or grants, a CAGE Code can be requested by selecting the online Request or Update CAGE Code link by going to https://cage.dla.mil/Request to complete. This is further discussed in Section 7.

3.2 NCAGE Code Definition
The North Atlantic Treaty Organization (NATO) Commercial and Government Entity (NCAGE) Code is a five-character alpha-numeric identifier assigned to entities located outside of the United States and its territories to identify a commercial or government entity. For purposes of this SOP, the foreign CAGE Code may be identified as the NCAGE Code.

The NATO Allied Committee 135 (AC/135) National Codification of Directors oversees the NATO Codification System (NCS). NATO Support and Procurement Agency (NSPA) is a NATO agency which provides administrative support to AC/135.

NCAGE code requests are submitted through NSPA and will be assigned by NSPA or the National Codification Bureau where the entity is physically located. If doing business with the U.S. Government, the NCAGE Code must be entered using the D&B and SAM Registration process for international registration.

4. REGISTRATION SYSTEMS
Registration to do business with the U.S. Government involves the following systems:

IMPORTANT NOTE!
Before starting the CAGE/NCAGE Registration process, identify these three essential elements:
- Legal Business Name (LBN)
- Physical location of the entity
• Determination if the entity is doing business with the U.S. Government
  a. Dun and Bradstreet (D&B) assigns unique nine digit identification number for each physical location of
     the business. This required number is called the Data Universal Numbering System (DUNS) and is a
     required data element for all businesses registering with the U.S. Government for contracts and/or grants.
     Registration with D&B is a FREE service. Refer to Section 6.1 on how to request a DUNS number.
     System for Award Management (SAM) found at https://sam.gov/SAM/ is the official
     U.S. Government system for registering the entity (business, individual, or government agency) in
     order to do business with the U.S. Government. The assignment/update for the CAGE Code is
     obtained using SAM. Registration with SAM is a FREE service.
  b. NATO Support and Procurement Agency (NSPA) found at
     https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx coordinates the assignments or updates
     for the NCAGE Codes and once the entity is provided an NCAGE or NCAGE has been updated, the
     entity will enter the NCAGE during the SAM registration process. Registration with NSPA is a FREE
     service.
  c. CAGE Program Office validates CAGE Code information for U.S. CAGE Code assignment and
     updates. The CAGE program also receives and displays NCAGE data to support U.S. Government supply
     chain. Registration for a CAGE code is a FREE service.

5. STATUS TOOLS
There are tools within SAM and the CAGE Program Office that allow for users to check the status on their SAM
Registration and CAGE Code assignment.

5.1 SAM’s Status Tracker Tool (https://sam.gov/SAM/pages/public/samStatusTracker.jsf)
  a. Check the SAM Status Tracker Tool to view the current status of the entity associated with that DUNS
     Number or CAGE/NCAGE Code. The status will indicate if there are remaining steps to be completed
     before final submittal. Refer to Section 14, Appendix 2.B for List of SAM Status Tracker Statuses.

5.2 Status Indicators within SAM
  a. Your entity Management record will have statuses throughout the registration process. Refer to Section
     14, Appendix 2.C for List of SAM Registration Status.

5.3 CAGE Search and Inquiry (CSI) (https://cage.dla.mil/search)
  a. CAGE Search and Inquiry (CSI), which was formerly Business Identification Numbering Cross-
     Reference System (BINCS), for CAGE/NCAGE Program Office displays data and registration
     information for domestic and foreign entity/organizations, suppliers and potential contractors supporting
     the U.S. Government supply chain. Refer to Section 14, Appendix 2. D for CAGE Status in CSI and
     Appendix 2.E for How to Navigate CSI Tool.

U.S. CAGE CODE PROCESSES

6. REQUEST NEW U.S. CAGE CODES WITH U.S. GOVERNMENT CONTACTS/GRANTS
Entities physically located within the U.S. borders and its territories that wish to conduct business (contracts and/or
grants) with the U.S. Government must request a DUNS Number and register in System for Award Management
(SAM). By registering in SAM, a CAGE Code will be assigned.

6.1 Request a DUNS Number
  a. Register with Dun & Bradstreet (D&B) to obtain a Data Universal Numbering System (DUNS) Number by
     accessing the webform found at http://fedgov.dnb.com/webform.
  b. Ensure the entity’s Legal Business Name matches exactly with the Secretary of State (SOS) registration, if
applicable, and what will be accepted in the SAM Registration. If there is not a state regulation to register the company name with the Secretary of State, then the Legal Business Name must match what was established in a Joint Venture Agreement, Trust Agreement, Partnership Agreement or Charter. Banks, lending institutions, tribal and educational entities will register the Legal Business Name as established by the association or organization that has regulatory oversight for each.

**TIMEFRAME:** Allow **1 to 2 business days** to be assigned a DUNS Number

6.2 Register with System for Award Management (SAM)

a. Register online in SAM at [https://sam.gov/Sam/](https://sam.gov/Sam/) once the D&B Number is granted.


c. Log into the SAM record. Checkmarks on the left navigation menu or error messages will be displayed at the top of the page to indicate what is required to complete the registration process. Refer to Section 14, Appendix 2.B for List of SAM Registration Status.

d. Submit the SAM Registration which will be forwarded to the IRS for validation. Once completed the SAM Registration will be forwarded to the CAGE Program Office for final validation.

e. If the registration is successfully processed in SAM and submitted to CAGE Program Office for final validation, an email confirmation will be sent to the authorized administrator user(s) of the entity/organization and the SAM status will be updated to “Pending CAGE Validation”.

f. If the registration is not complete, the status will indicate “Draft” until the Core Data is complete. When Core Data is incomplete and has been returned from IRS, “Work in Progress” will be displayed. Continue to complete the registration until you have submitted your SAM registration.

6.3 Assignment of CAGE Code through the SAM Registration

a. The CAGE Program Office is the last step in the process for approving new CAGE registrations for an entity wishing to do business with the U.S. Government. A CAGE Code will be assigned for entities at the end of this process, if validation occurs.

b. Submit additional documentation if requested by the CAGE Program Office. The Government POC in the SAM Registration will be contacted if there are discrepancies found such as duplications of address, invalid Legal Business Name, etc. Refer to Section 14, Appendix 4 for the Required Documentation for U.S. CAGE Validation. The required documentation request is based on submission of SAM Registration information.

c. Review is performed to include documentation supplied, and if the registration passes CAGE Program Office validation, the entity’s registration will be reflected in CSI and SAM with a new expiration date and the status will reflect “Active”.

d. Once the CAGE Code is assigned, CSI found at [https://cage.dla.mil/Search](https://cage.dla.mil/Search) displays basic data of the CAGE file and linkages to the SAM public view source. Refer to Section 14, Appendix 2.E on How to Navigate CSI.

e. Returned registrations to SAM will result if the CAGE Program Office does not receive an initial response within **5 business days** from the authorized administrator user(s) or Government POC’s of the entity/organization. The registration may be resubmitted when documentation is available.

f. If CAGE returns the SAM Registration (i.e. not provided requested documentation), SAM will display a registration status of “Failed CAGE Validation” in SAM. The return reason will be sent within **1 business day** to the email address supplied in SAM for the authorized administrator user(s) of the entity/organization. The application will not be processed until the information in the registration is corrected and/or documentation requested has been provided. Refer to Section 14, Appendix 5 for SAM Letters.

**TIMEFRAME:** Allow **10 business days** from the date of receipt at the CAGE Program Office for the validation process to be completed.
7. REQUEST NEW U.S. CAGE CODES WITHOUT U.S. GOVERNMENT CONTRACTS/GRANTS

7.1 U.S. entities, NOT engaged in business operations with the U.S. Government and do not have contracts or grants can request a CAGE Code.
   a. Entities under the following conditions and without U.S. Government contracts and/or grants can request CAGE Codes for the following:
      • Facility Clearances
      • DoDAAC ship to addresses
      • Ownership of Offeror (Immediate Owner and Highest Level Owner)

7.2 These entities are not required to obtain a DUNS Number or register in SAM and should do the following:
   a. Select the online Request or Update CAGE Code link found at https://cage.dla.mil/Request to complete.
   b. Submit additional documentation if requested by the CAGE Program Office. The entity/organization Official Point of Contact listed on the Request or Update CAGE Code link will be contacted if there are discrepancies found, such as duplications of address, invalid Legal Business Name, etc. Refer to Section Appendix 4 for the Required Documentation for CAGE Validation.
   c. Assigned CAGE Code will be reflected in CSI found at https://cage.dla.mil/Search as active if approved.

TIMEFRAME: Allow 10 business days from the date of submission for the Cage Program Office’s validation process to be completed.

8. UPDATE U.S. CAGE CODES WITH U.S. GOVERNMENT CONTRACTS/GRANTS
Entities physically located within the U.S. borders and its territories, and wishing to conduct business (contracts and/or grants) with the U.S. Government must update the DUNS Number and the SAM Registration. Updates through SAM will be forwarded to the CAGE Program Office for validation.

8.1 If changing the Legal Business Name and/or Physical Address, update D&B profile at D&B.
   a. Update the profile using the web form found at http://fedgov.dnb.com/webform.
   b. D&B information for Legal Business Name and Physical Address is sent to SAM.
   c. Entity’s Legal Business Name must match exactly with the Secretary of State (SOS) Registration, if applicable and will be accepted in the SAM Registration. If there is not a state regulation to register the company name with the Secretary of State, then the Legal Business Name must match what was established in a Joint Venture Agreement, Trust Agreement, Partnership Agreement or Charter. Banks, lending institutions, tribal and educational entities will register the Legal Business Name as established by the association or organization that has regulatory oversight for each.
   d. The Physical Address must be complete to include suite, building, apartment, or unit number information.

TIMEFRAME: Allow 1 to 2 business days to update the DUNS Number.

8.2 If NOT changing the Legal Business Name and/or Physical Address update the registration in SAM.
Proceed to section 8.3

8.3 Update the registration in SAM.
   a. Maintain an active SAM Registration annually.
   b. Follow the quick guide for updating registrations found at https://sam.gov/SAM/pages/public/help/samQUserGuides.jsf under Help for registrants who are physically located inside the U.S. and its territories
   c. If the registration is successfully processed in SAM and submitted to CAGE Program Office for final validation, an email confirmation will be sent to the authorized administrator users(s) of the entity/organization and the SAM status will be updated to “Pending CAGE Validation”.
   d. If the registration is not complete at SAM, the status will be “Work in Progress” indicating that Core Data is incomplete or has been returned from IRS. Log into SAM to check the status. The checkmarks on the left navigation menu or error messages at the top of the page will indicate what is required to complete the registration process.
United States (U.S.) Commercial and Government Entity (CAGE)
North Atlantic Treaty Organization Commercial and Government
Entity (NCAGE)

SOP TITLE: Public Use - U.S. CAGE/NCAGE Standard Operating Procedure
Version 1.2
SOP NUMBER: SOP1000.21
Effective: Jan 16, 2019

8.3 CAGE Validation performed
a. The CAGE Program Office is the last step in the process for updates to CAGE registrations. Submit additional documentation if requested by the CAGE Program Office. The Government POC in the SAM Registration will be contacted if there are discrepancies found, such as duplications of address, invalid Legal Business Name, etc. Refer to Section 14, Appendix 4 for the Required Documentation for CAGE Validation.

b. Review is performed to include documentation supplied, and if the registration passes CAGE Program Office validation, the entity’s registration will be reflected in CSI found at https://cage.dla.mil/Search and SAM with a new expiration date and the status will reflect “Active”.

c. Returned SAM Registrations will result if the CAGE Program Office does not receive an initial response within 5 business days from the Government POC or a designated employee of the entity. The registration may be resubmitted when documentation is available.

d. If CAGE returns SAM Registrations (i.e. not provided requested documentation), SAM will display a registration status of “Failed CAGE Validation” in SAM. The return reason will be sent within 1 business day to the email address supplied in SAM for the authorized administrator users(s) of the entity/organization. The application will not be processed until the information in the registration is corrected at SAM, NSPA, D&B if applicable and/or documentation requested has been provided. Refer to Section 14, Appendix 5 for SAM Letters.

TIMEFRAME: Allow 10 business days from the date of receipt at the CAGE Program Office for the validation process to be completed.

8.5 CSI Status Check
If the DUNS information and SAM Registration are correct but CSI found at https://cage.dla.mil/Search is not reflecting the same information then contact DLA Contact Center by emailing them at dlacontactcenter@dla.mil.

a. The DLA Contact Center will open a DLA service ticket that will be escalated to the Cage Program Office.

b. The entity/organization will be contacted by the Cage Program Office and advised on the registration process or what is required to complete their active registration.

TIMEFRAME: Allow 10 business days from the date of receipt at the CAGE Program Office for the validation process to be completed.


9.1 Entities, engaged in business operations with the U.S. Government but do not have contracts and/or grants can request a CAGE Code update.

a. Entities under the following conditions and without U.S. Government contracts and/or grants can maintain their existing CAGE Codes:
   - Facility Clearances
   - DoDAAC ship to addresses
   - Ownership of Offeror (Immediate Owner and Highest Level Owner)

9.2 These entities are not required to obtain a DUNS Number or register in SAM and should do the following:

a. Select the online Request or Update CAGE Code link found at https://cage.dla.mil/Request to complete.

b. Submit additional documentation if requested by the CAGE Program Office. The entity/organization Official Point of Contact listed on the Request or Update CAGE Code link will be contacted if there are discrepancies found such as duplications of address, invalid Legal Business Name, etc. Refer to Section 14, Appendix 4 for the Required Documentation for CAGE Validation.
United States (U.S.) Commercial and Government Entity (CAGE) Code/
North Atlantic Treaty Organization Commercial and Government Entity (NCAGE)

SOP TITLE: Public Use - U.S. CAGE/NCAGE Standard Operating Procedure  Version 1.2
SOP NUMBER: SOP1000.21  Effective: Jan 16, 2019

- Assigned CAGE Code will be reflected as “Active” in CSI at https://cage.dla.mil/Search, if approved.
- **TIMEFRAME:** Allow 10 business days from the date of submission for the Cage Program Office’s validation process to be completed.

### NATO CAGE CODES (NCAGE) PROCESSES

#### 10. REQUEST NEW NATO CAGE CODES (NCAGE) WITH U.S. GOVERNMENT CONTRACTS/GRANTS

Entities physically located OUTSIDE of the U.S. and its territories and wishing to conduct business (contracts/grants) with the U.S. Government, must FIRST request a NCAGE Code, followed by a DUNS Number and registration in SAM. Review the instructions for obtaining an NCAGE CODE found at https://eportal.nspa.nato.int/AC135Public/Docs/US%20Instructions%20for%20NSPA%20NCAGE.pdf.

**10.1 Request NCAGE Code**

- a. Entities register with NATO Support and Procurement Agency (NSPA) by using the NATO Codification Tool found at https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx and requesting a NCAGE Code.
- b. Check to see if a NCAGE Code is already assigned for the company.
- c. If the search does not result in a match to an existing NCAGE code:
  - Click [Request New] button in the bottom right hand corner of the screen.
  - Follow the directions to obtain an NCAGE Code.
  - Submit the request. A validation email message is sent to the POC in the NCAGE Request for confirmation.
- d. Confirm the NCAGE request by clicking on the link embedded in the email.
- e. NSPA will assign an NCAGE or forward the request to the applicable National Codification Bureau (NCB) found at https://www.nato.int/structur/ac/135/main/contacts.htm if the entity is located in a NATO (including the U.S.) or Tier 2 nation. NSPA assigns for all other entities NOT located in NATO or Tier 2 nations.

**10.2 Validate NCAGE Code**

- a. When the NCAGE Code is assigned, an email message will be sent to the entity POC in the NCAGE Request.
- b. The new NCAGE Code information is validated by logging into the NSPA webportal found at https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx.
  - Click on the tab labelled CAGE/NCAGE Code Request.
  - Enter the NCAGE Code in the first screen, click the Enter key.
  - At the bottom of the screen, a Results box will display. Click on the line of the entity/organization.
- c. NSPA and the appropriate country’s NCBs will forward all NCAGE Code information to the U.S. CAGE Program Office. Depending on the assigned country, the data transmission to the U.S. CAGE Program Office will vary from daily/weekly/monthly/bi-monthly/annually based on their internal procedures for transmission to all AC/135 nations.
- d. If the NCAGE Code is not assigned by NSPA or National Codification Bureau (NCB) then the company entity POC will be contacted by email/letter from NSPA or NCB.
- e. Entity POC should contact applicable NSPA or NCB indicated in the Appendix 6 found at https://eportal.nspa.nato.int/AC135Public/Docs/US%20Instructions%20for%20NSPA%20NCAGE.pdf. Scroll down the page to the appropriate Appendix section and contact the NCAGE POC for the nation where the entity is physically located.

**10.3 Validate Information in CSI**

- a. Once the NCAGE is received in the CAGE Program Office, the NCAGE Code is displayed in CAGE Search and Inquiry (CSI), formerly Business Identification Number Cross Reference System (BINCS).
- b. The entity/organization’s Legal Business Name and Physical Address must match exactly with NSPA,
CSI, D&B and SAM.

c. Access CSI to confirm the NCAGE Code data. Refer to Section 14, Appendix 2.E How to Navigate CSI Tool.

d. If the NCAGE does not display in CSI but is located within NSPA, contact the DLA Contact Center reporting this discrepancy by emailing them at dlaccontcenter@dla.mil.

e. If all information is current in CSI and NSPA, proceed to obtain a DUNS Number. TIMEFRAME: CSI is updated after CAGE Program Office has received and processed the NCAGE data which may be up to 10 business days.

10.4 Request a DUNS Number

a. Register with Dun & Bradstreet (D&B) to obtain the Data Universal Numbering System (DUNS) Number by accessing the webform found at http://fedgov.dnb.com/webform.

b. Ensure the entity’s Legal Business Name and Physical Address match exactly with what was registered for the NCAGE Code by logging into the NSPA web portal found at https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx and using the search option.

TIMEFRAME: Allow 1 to 2 business days to obtain the international DUNS Number.

10.5 Register with the System for Award Management (SAM)

a. You must have the NCAGE Code and the DUNS Number before registering in SAM.

b. Register in SAM at https://sam.gov/SAM/ once the D&B number and NCAGE Code are granted.

C. Follow the quick guide for international registrations found at https://sam.gov/SAM/pages/public/help/samQUserGuides.jsf for registrants who are physically located outside the U.S. and its territories

d. Foreign vendors are NOT required to enter tax identification numbers (TIN) in SAM. If TIN information is entered, the SAM Registration will be sent to the Internal Revenue Service (IRS) for validation (which will increase the processing time) before being forwarded on to the CAGE Program Office for final validation.

e. If the registration is successfully processed in SAM with the NCAGE Code and submitted to CAGE Program Office for final validation, an email confirmation will be sent to the authorized administrator user(s) of the entity/organization and the SAM status will be updated to “Pending CAGE Validation”.

f. If the registration is not complete at SAM, the status will indicate “Draft” until the Core Data is complete. “Work in Progress” indicates that Core Data is not complete.

g. Continue to complete the registration until you have submitted your SAM registration.

h. Check the SAM Status Tracker at https://sam.gov/SAM/pages/public/samStatusTracker.jsf to check the status of a registration. The checkmarks on the left navigation menu or error messages at the top of the page will indicate what is required to complete the registration process. Refer to Section 14, Appendix 2.B SAM Status Tracker.

10.6 CAGE Program validation based on SAM Registration with NCAGE

a. CAGE Program is the last step for reviewing and validating the SAM Registration with an NCAGE.

b. If the SAM Registration has been validated, the entity/organization’s registration will be in CSI and SAM with a new expiration date and the status will reflect active.

c. If CAGE returns the registration, SAM will display a registration status of “Failed CAGE Validation”. The return reason will be sent within 1 business day to the email address supplied in SAM for the authorized administrator user(s) of the entity/organization. The application will not be processed until the information in the registration is corrected at SAM, NSPA, D&B if applicable. Refer to Section 14, Appendix 5 SAM Letters.

d. If you received a “Failed CAGE Validation” notification, check NSPA, D&B, SAM and CSI and query to validate the LBN and the Physical Address matches exactly:

- If corrections are required in the NCAGE data, submit an update request within NSPA at https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx.
- If corrections are required with D&B, use the web form found at http://fedgov.dnb.com/webform.
  - If D&B is updated, the SAM Registration must accept D&B data LBN and the Physical Address.
- If corrections are required with CSI, contact DLA Contact Center by emailing them at...
11. REQUEST NEW NATO CAGE CODES (NCAGE) WITHOUT U.S. GOVERNMENT CONTRACTS/GRANTS

11.1 Request NCAGE Code
   a. Register with NATO Support and Procurement Agency (NSPA) by using the NATO Codification Tool found at https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx and requesting a NCAGE Code.
   b. Check to see if a NCAGE Code is already assigned for the company.
   c. If the search does not result in a match to an existing NCAGE code:
   d. Click [Request New] button in the bottom right hand corner of the screen.
   e. Follow the directions to obtain an NCAGE Code.
   f. Submit the request. A validation email message is sent to the POC in the NCAGE Request for confirmation.
   g. Confirm the NCAGE request by clicking on the link embedded in the email.
   h. NSPA will assign an NCAGE or forward the request to the applicable National Codification Bureau (NCB) found at https://www.nato.int/structur/ac/135/main/links/contacts.htm if the entity is located in a NATO (including the U.S.) or Tier 2 nation. NSPA assigns for all other entities NOT located in NATO or Tier 2 nations.

11.2 Validate NCAGE Code
   a. When the NCAGE Code is assigned, an email message will be sent to the POC in the NCAGE Request.
   b. The new NCAGE CODE information is validated by logging into the NSPA webportal found at https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx.
      - Enter the NCAGE Code in the first screen, click the Enterkey.
      - At the bottom of the screen, a Results box will display. Click on the line of the entity/organization.
   c. NSPA and the appropriate country’s NCBs will forward all NCAGE Code information to the CAGE Program Office. Depending on the assigned country, the data transmission to the CAGE Program Office will vary from daily/weekly/monthly based on their internal procedures for transmission to all AC/135 nations.
   d. If the NCAGE Code is not assigned by NSPA or National Codification Bureau (NCB) then the company entity POC will be contacted by email/letter from NSPA or the NCB.
   e. Entity POC should contact applicable NSPA or NCB indicated in Appendix 6 found at https://eportal.nspa.nato.int/AC135Public/Docs/US%20Instructions%20for%20NSPA%20NCAGE.pdf.
      - Scroll down the page to Appendix 6 section and contact the NCAGE POC for the nation where the entity is physically located.
   TIMEFRAME: Allow 10 business days from the date of submission to the CAGE/NCAGE request.

12. UPDATE NCAGE CODE (NCAGE) WITH U.S. GOVERNMENT CONTRACTS/GRANTS
Entities engaged with the U.S. Government and pursuing contracts and/or grants are required to obtain an NCAGE Code.

12.1 Update NCAGE at NSPA
   b. Enter the NCAGE and click on the magnifying glass.
   c. Click on Result which the NCAGE.
   d. Update the information on the NCAGE and click “Request Update”.

• The registration will not be processed until the information in the registration is corrected and resubmitted in SAM.

TIMEFRAME: Allow 10 business days from the date of SAM submission for the Cage Program Office validation process to be completed.
The NCB or NSPA will review and update the NCAGE, if approved.

### 12.2 Validate NCAGE Code

- **a.** When the NCAGE Code is updated, an email message will be sent to the entity POC in the NCAGE Request.
- **b.** The updated NCAGE Code information is validated by logging into the NSPA web portal found at [https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx](https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx).
  - Enter the NCAGE Code in the first screen, click the Enter key.
  - At the bottom of the screen, a Results box will display. Click on the line of the entity/organization.

- **a.** NSPA and the appropriate country’s NCBs will forward all NCAGE Code information to the CAGE Program Office. Depending on the assigned country, the data transmission to the CAGE Program Office will vary from daily/weekly/monthly based on their internal procedures for transmission to all AC/135 nations.
- **b.** If the NCAGE Code is not updated by NSPA or National Codification Bureau (NCB) then the company entity POC will be contacted by email/letter from NSPA or NCB.
- **c.** Entity POC should contact applicable NSPA or NCB indicated in Appendix 6 found at [https://eportal.nspa.nato.int/AC135Public/Docs/US%20Instructions%20for%20NSPA%20NCAGE.pdf](https://eportal.nspa.nato.int/AC135Public/Docs/US%20Instructions%20for%20NSPA%20NCAGE.pdf).
- **d.** Scroll down the page to Annex section and contact the NCAGE POC for the nation where the entity is physically located.

### 12.3 Validate Information in CSI at [https://cage.dla.mil/Search](https://cage.dla.mil/Search)

- **a.** Once the NCAGE is received in the CAGE Program Office, the NCAGE Code is displayed in CAGE Search and Inquiry (CSI), formerly Business Identification Number Cross Reference System (BINCS).
- **b.** The entity/organization’s Legal Business Name and Physical Address must match exactly with NSPA, CSI, D&B and SAM.
- **c.** Access CSI to confirm the NCAGE Code data. Refer to Section 14, Appendix 2.E How to Navigate CSITool.
- **d.** If the NCAGE does not display in CSI but IS located within NSPA, contact the DLA Contact Center reporting this discrepancy by emailing them at dlacontactcenter@dla.mil.
- **e.** If all information is current in CSI and NSPA proceed to obtaining a DUNS Number.

**TIMEFRAME:** CSI is updated after CAGE Program Office has received and processed the NCAGE data which maybe up to 10 business days.

### 12.4 Update D&B profile at Dun & Bradstreet.

- **a.** Update the profile using the webform located at [http://fedgov.dnb.com/webform](http://fedgov.dnb.com/webform) if you are changing the Legal Business Name and/or Physical Address.
- **b.** D&B information for Legal Business Name and Physical Address is sent to SAM.
- **c.** The Physical Address must be complete to include suite, building, apartment, or unit number information.

**TIMEFRAME:** Allow 1 to 2 business days to update the DUNS Number.

### 12.5 If NOT updating the Legal Business Name and/or Physical Address update the registration in SAM.

**Proceed to section 12.6**

### 12.6 Update the registration in the System for Award Management (SAM).

- **b.** Once the updates are requested from D&B, validate the updated registration in the System for Award Management (SAM).
- **c.** If the registration is successfully processed in SAM with the NCAGE Code and submitted to CAGE Program Office for final validation, an email confirmation will be sent to the authorized administrator user(s) of the entity/organization and the SAM status will be updated to “Pending CAGE Validation”.
- **d.** If the registration is not complete at SAM, the status will display “Work in Progress” indicating that Core Data is incomplete. Continue to complete the registration until you have submitted your SAM registration.
- **e.** Check the SAM Status Tracker at [https://sam.gov/SAM/pages/public/samStatusTracker.jsf](https://sam.gov/SAM/pages/public/samStatusTracker.jsf) to check the status of a registration. The checkmarks on the left navigation menu or error messages at the top of the page will indicate what is required to complete the registration process. Refer to Appendix 2A for List of Statuses.
12.7 CAGE Validation performed
   a. The CAGE Program Office is the last step in the process for updates to NCAGE registrations. The Government POC in the SAM Registration will be contacted if there are discrepancies within D&B, SAM and NSPA Legal Business Name and Physical Addresses.
   b. Returned registrations to SAM will result if the CAGE Program Office reviews and identifies discrepancies within the above systems for LBN and Physical Address.
   c. If the registration passes CAGE Program Office validation, the entity’s registration will be reflected in CSI and SAM with a new expiration date and the status will reflect active.
   d. Once the CAGE Code is assigned, CSI (https://cage.dla.mil/Search) will display basic data of the CAGE file and linkages to the SAM public view source. Refer to Appendix 2E on CSI.
   e. CAGE returns SAM Registrations (i.e. not provided requested documentation), and SAM will display a registration status of “Failed CAGE Validation” in SAM. The return reason will be sent within 1 business day to the email address supplied in SAM for the authorized administrator users(s) of the entity/organization. The application will not be processed until the information in the registration is corrected at SAM, NSPA, D&B if applicable and/or documentation requested has been provided. Refer to Appendix 5 for Returned Reasons.

   **TIMEFRAME:** Allow 10 business days from the date of receipt at the CAGE Program Office for the validation process to be completed.

13. UPDATE NATO CAGE CODES (NCAGE) WITHOUT U.S. GOVERNMENT CONTRACTS/GRANTS

13.1 Entities located outside the US and its territories, engaged in business operations with the U.S. Government and do NOT have contracts and/or grants are required to update the NCAGE Code if changes occur.

13.2 Update the NCAGE Code
   a. Access the NATO Support and Procurement Agency (NSPA) by using the NATO Codification Tool found at https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx to update the NCAGE Code.
   b. Enter the NCAGE and click on the magnifying glass.
   c. Click on Result which the NCAGE.
   d. Update the information on the NCAGE and click “Request Update”.
   e. The NCB or NSPA will review and update the NCAGE, if approved.

13.3 Validate NCAGE Code
   a. When the NCAGE Code is updated, an email message will be sent to the POC in the NCAGE Request.
   b. The updated NCAGE CODE information is validated by logging into the NSPA web portal found at https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx.
      - Enter the NCAGE Code in the first screen, click the Enterkey.
      - At the bottom of the screen, a Results box will display. Click on the line of the entity/organization.
   c. NSPA and the appropriate country’s NCBs will forward all NCAGE Code information to the CAGE Program Office. Depending on the assigned country, the data transmission to the CAGE Program Office will vary from daily/weekly/monthly based on their internal procedures for transmission to all AC/135 nations.
   d. If the NCAGE Code is not updated by NSPA or National Codification Bureau (NCB) then the company entity POC will be contacted by email/letter from NSPA or NCB specific to thecountry.
   e. Entity POC should contact applicable NSPA or NCB and proceed to Appendix 6 found at https://eportal.nspa.nato.int/AC135Public/Docs/US%20Instructions%20for%20NSPA%20NCAGE.pdf.
   f. Scroll down the page to Appendix 6 section.

   **TIMEFRAME:** Allow 10 business days from the date of submission to the CAGE/NCAGE request.
14.1 Appendix 1: Governing Directives and Regulations
The U.S. established the Commercial and Governmental Entity Code (CAGE) in 1950, a code assigned to an entity (manufacturers, distributors, sole proprietors, service organizations, consulting, etc.) to facilitate the Federal Catalog System (FCS) and supply chain. The CAGE Code is a five-character alpha-numeric identifier assigned to entities located in the United States and its territories by the Defense Logistics Agency (DLA) Commercial and Government Entity (CAGE) Branch. The CAGE Program Office website which contains instructions, resources and links is found at https://cage.dla.mil/

The NATO Codification System (NCS) was established in 1958 and is administered by the NATO Allied Committee 135 (AC/135) National Codification of Directors. The AC/135 oversees the system, logistics data and process for all NATO and participating nations. The Allied Codification Manual (ACodP-1) is the policy and processes for the NCS.

In order to differentiate between the U.S. and NATO systems, NCAGE was referred to as NATO COMMERCIAL and GOVERNMENTAL ENTITY CODE (NCAGE) in the NCS community. The NCAGE Code is a five-character alpha-numeric identifier assigned to entities located outside the United States and its territories by the NATO or NSPA organizations. When an entity is assigned a CAGE/NCAGE, the code is the same structure but it identifies which nation or if the NATO Support Agency (NSPA), assigned the CAGE/NCAGE.

Highest-Level Owner and Immediate Owners relating to an entity/organization, request a CAGE Code using the Request or Update CAGE Code Form which is further discussed in Section 7. Federal Acquisition Regulation (FAR) Subpart 4.18 requires that you provide information about your entity’s ownership and control as part of your SAM regulation. Defense Federal Acquisition Regulation (DFARS) PGI 204.18 provides procedures, guidance and information on the administrative matters of the CAGE code.

14.2 Appendix 2: Status Code Tools and Definitions
A. SAM Status Tracker
Check the registration status in SAM at https://sam.gov/SAM/pages/public/samStatusTracker.jsf and input the DUNS Number or CAGE/NCAGE Code. The SAM Status Tracker will show you the current status of the entity associated with that DUNS Number or CAGE/NCAGE Code, as well as tell you what steps you have left to complete based on why you are registering.
Check Your Registration Status in SAM

You can quickly check your registration status in SAM by entering your DUNS number or CAGE Code. The SAM Status Tracker will show you the current status of the entity associated with that DUNS number or CAGE Code, as well as tell you what steps you have left to complete based on why you are registering.

The SAM Status Tracker uses seven circles to represent the registration process: Core Data, assertions, EPA & CCQ, POC, Submit, Processing, and Active. Visual indicators in the circles, text underneath the circles, a status message on hold above the circles and user messaging combine to give the registration status.

You will only see results for publicly searchable registration records. Federal government users must log into SAM to search for non-public records.
B. Statuses

- **Draft**
  At the start of the entity registration, the record is in Draft status. The registration will remain in the Draft stage until the core information section has been filled out. While in the Draft stage, the registration is not searchable. If the DUNS Number is in DRAFT status, this error message will be displayed: ERROR: Status of DUNS 999999999 could not be retrieved. This DUNS Number is not registered in SAM.

- **Work In Progress**
  The record is in the Work in Progress stage when all the Core Data is completed or an update has been initiated from a previously active or expired record. The registration will remain in Work In Progress status from Core Data, through Assertions, Reps & Certs, and POCs, until the record is submitted.

- **Submitted**
  Once the registration is submitted it is sent to IRS for validation and for CAGE/NCAGE Code assignment or validation. Notification is by e-mail when the reviews are complete.

- **Active**
  Once the entity registration is successfully processed, i.e. passes the external validations, it becomes Active in SAM. It will remain active for 365 days from the date submitted for processing, unless it is deactivated by the entity Administrator.

- **Inactive / Expired**
  The entity record will expire and go into an inactive status if not updated once every 365 days.

- **Unknown**
  Indicates the status is deactivated.

- **Deactivated / Deleted**
  Indicates record is deactivated.
C. Status Codes in SAM
During the SAM Registration or update process, status codes are displayed in SAM.

- Draft
- Work In Progress
- Work In Progress - Registration has failed IRS Validation.
- Work In Progress - Registration is undergoing IRS Consent Validation. This may take 3-5 business days. If time frame is over 1 week, contact the Federal Service Desk found at https://www.fsd.gov/fsd-gov/home.do
- Work In Progress - Registration has failed CAGE Validation.
- Submitted – Registration is undergoing IRS TIN Matching. This averages two business days. If it takes longer than one week, contact the Federal Service Desk found at https://www.fsd.gov/fsd-gov/home.do
- Submitted – Registration has passed IRS Validation.
- Registration Pending CAGE Validation.
- Submitted – Registration Pending CAGE Validation.
- Active
- Inactive / Expired
- Deactivated

D. CAGE Status in CSI
During the SAM Registration or update process, status codes are displayed on the CSI webpage found at https://cage.dla.mil/Search.

- Active
- Active Record – Specialized Use
- Active With Restraint
- Debarred
- Obsolete – Company Location Unknown
- Obsolete – Company Discontinued
- Cancelled Without Replacement
- Cancelled With Replacement Record

E. How to Navigate CSI Tool
1. CAGE Search and Inquiry (CSI – formerly Business Identification Numbering Cross-Reference System (BINCS)) is a public facing search engine for domestic and foreign entity/organizations, suppliers and potential contractors supporting the U.S. Federal supply chain and should be used to verify the registration information.
   2. Click “I AGREE” at bottom middle of the page.
3. The easiest way to search in CSI is to search by CAGE/NCAGE or DUNS Number.
4. Select “Search”.

Terms and Conditions

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only. By using this IS (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
- At any time, the USG may inspect and seize data stored on this IS.
- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect the USG interests—not for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential.

This site requires cookies to function properly. Please enable acceptance of cookies if they are currently disabled.

This site has been tested and is operational on Internet Explorer (IE11), Mozilla Firefox (Version 38), and Google Chrome (Version 48).

I AGREE
5. Results will be displayed. Select “Details” to display CAGE information.
6. Use “Search” on the header menu to perform another search.
14.3 Appendix 3: SAM Registrations/Updates
For information on SAM, visit https://sam.gov/SAM/ and select HELP for FAQs, User Guides, and Demonstration Videos.

14.4 Appendix 4: Required Documentation for U.S. CAGE Validation
Email letters are generated and sent to entity/organization when a response is needed to complete the validation actions in SAM. The letters will indicate response due date.

In order for a U.S. CAGE Code to be assigned or updated, a validation process must occur with two (2) key data elements for a U.S. CAGE Code:
1. Legal Business Name
2. Physical Location
A. Legal Business Name Validation
U.S. CAGE Program Office validates the Legal Business Name with one of the following:
1. Secretary of State (SOS)
2. State or Local Government
3. Joint Venture Agreements
4. Partnership Agreements
5. Trust Agreements

- Entity must be in an “Active” or “Good Standing” status, if registered with the(SOS).
- A LBN discrepancy could be due to a buyout, merger, and name correction. See examples listed in Appendix 4A.
- If the LBN doesn’t match, then documentation must be submitted in order for U.S. Company/Organization doing business in the United States to change their Legal Business Name.
- CAGE will notify the Government POC listed in SAM for the required documentation.
- A reply to the email notification is required within 5 business days or the registration will be returned back to SAM and may be resubmitted when documentation is available.

B. Legal Business Name Change
U.S. CAGE Program office validates the Legal Business Name change with the following:
The CAGE Program Office will validate U.S. Government contracts through the Federal Procurement Data System (FPDS) and further confirmation from the entity if they have open contracts pending completion or payments.

- If the LBN doesn’t match, then supporting documentation must be submitted in order for U.S. Company/Organization doing business in the United States to change their legal business name.

**IF NO OPEN CONTRACTS within FPDS:** Required legal documents for a name change will require one of the following:
- Name Change Certificate filed with the Secretary of State
- Legal Merger/Acquisition documentation
- Asset Purchase Agreement with the signature page(s)
- Amended Articles of Incorporation or Organization
- Joint Venture/Partnership Agreement
- Trust Documentation
- Subscription Agreement
- Unit Purchased
- Security Purchase Agreement
- Notarized letter from authorized entity official certifying legal business name
- CAGE does not accept IRS documentation as proof of name change or correction

**NOTE:** Name change documentation is not required if the entity is a Federal, State, Local or Tribal Government entity
**SOP TITLE:** Public Use - U.S. CAGE/NCAGE Standard Operating Procedure

**Version 1.2**

**SOP NUMBER:** SOP1000.21

**Effective:** Jan 16, 2019

**IF OPEN CONTRACTS within FPDS:** Required legal documents for a name change will require one of the following signed by the Administrative Contracting Officer (ACO) of the largest contract award (if multiple contracts):

1. Signed Novation Agreement
2. Signed Change-of-Name Agreement
3. Signed Correction-of-Name Agreement
4. Signed SF30 Modification of Contract Form
5. Signed notification letter emailed from ACO of largest contract acknowledging name change

**C. Legal Business Name Change for Corporations and LLC’s**

**Corporation/LLC Requirements:** Corporations and LLC’s must be registered with the SOS unless they are a government entity or an educational institute. A single disregarded entity which is an LLC may be registered with SOS.

**D. Legal Business Name Change for Partnership**

**Partnership Requirements:** If the entity is listed as a partnership and cannot be found on the SOS, CAGE will request a Partnership Agreement for Legal Business Name verification.

**E. Legal Business Name Change for Sole Proprietors**

**Sole Proprietors Requirements:** The Legal Business Name must be the sole proprietor's first and last name. (Ex. Doe, Jane or Jane Doe) A registered fictitious name/assumed name/trade style name can be entered in the field indicated as the 'doing business as' company name.

- Husband/Wife Sole Proprietorships are acceptable in community property states (Arizona, California, Idaho, Louisiana, Nevada, New Mexico, Texas, Washington and Wisconsin).
- If the entity is not located in one of these states the record will be returned to SAM so the POC can correct the Legal Business Name to reflect a single name.

**F. Joint Ventures**

**Joint Venture Requirements:** CAGE will confirm the entity’s Legal Business with the Secretary of State. A Joint Venture Agreement may be requested if the LBN cannot be verified online.

**G. Trusts**

**Trust Requirements:** CAGE will validate the trust name by requesting a Trust Agreement.

**H. Physical Address Change Process**

**Physical Address Requirements**

- The Physical Address must be complete with D&B and SAM to include suite/apartment/unit number, if applicable.
- You will be required to verify if the Physical Address is a virtual office to include business incubators, accelerator spaces, co-working spaces or flex spaces.
  - Virtual office verification will include a one year lease or license agreement signed by both parties with the correct Legal Business Name and Physical Address on the agreement.
The lessor’s signature may be provided from the initial or original lease agreement provided along with the current renewed or amended lease agreement.

- The lease must state that you have either a bench, desk, office or suite available to your organization for the majority of your business operations.
- Lease agreements with only mail service, phone answering service and/or access to conference rooms or meeting room space will not be valid for use as a physical address for U.S. Federal Government contracts and/or federal assistance funding. The lease agreement will need to be upgraded to one that includes a desk, office or suite.
- Those who have less than a one year lease agreement or are set up to renew month by month will not be allowed to use the virtual office location. The option to this is to have the company’s owner or an officer of the company use their residential address instead.

- We do not allow Highway Carrier (HC) or Highway Carrier Route (HCR) as a physical street address. Private mailboxes (PMB) are not acceptable physical addresses. Storage unit addresses are not allowed unless the registrant is actually providing storage.
- Restricted addresses are only allowed for women’s shelters, FBI agents, NSA agents, or others related to national security.
- RV travelers are the only type of vendors who are allowed to use a drop box address. This is after it’s confirmed there is no permanent place of residence.
- For updates to the records, CAGE will also validate with the POC any changes that have been made in SAM. (Ex: Physical Address change).

I. **DUNS +4 Requirements**
   - CAGE will make sure primary DUNS record has already been processed.
   - POC will be contacted to verify the +4 was not created in error. The +4 record should only be created if different banking or EFT data needs to be established for a separate contract.
   - Updates to the existing banking information is done within the primary DUNS instead of creating a new +4 record.
   - CAGE will validate the LBN and Physical Address. If there is a discrepancy POC will be contacted by a technician.

J. **DUNS Deactivation Process:**
   - The entity administrator can deactivate an invalid or duplicate DUNS:
     - Login to SAM.gov > “My SAM” > “Register Update Entity” > “Complete/Inactive/Incomplete Registrations”, scroll down and you will see the company name in the Entity List box, click on it then choose “DEACTIVATE” from the Registration Details box. Confirm and finalize deactivation.

K. **Ownership of Offeror Change Process**

   **Ownership of Offeror Requirements:**
   - The Request or Update CAGE Code link found at [https://cage.dla.mil/Request](https://cage.dla.mil/Request) for Ownership of Offeror is only used when the company is not doing business with the U.S. Government.
   - The entity’s Legal Business Name and physical address will be validated. If there is a
discrepancy a CAGE technician will contact the POC.
- If there is an existing SAM Registration started or the entity plans on participating in Government business a Request or Update CAGE Code is not necessary and a SAM Registration is required.
14.5 Appendix 5 SAM Letters
When U.S. CAGE Validation is not successful, SAM emails the user a CAGE Return Letter. The emails will indicate the “CAGE Code Validation Failed for [Entity Name / DUNS / CAGE]”.

The following validation failure reasons will be displayed in SAM and will produce a letter to the authorized SAM administrator or the user of the entity/organization.

1. Returned - Please contact the DLA Contact Center at dlacontactcenter@dlami or 269-961-7766 or 1-877-352-2255 for more information on the CAGE rejection reason.
2. Returned-D&B changes or updates needed incorrect or incomplete physical address.
3. Returned-NCAGE Code is invalid or inactive.
4. Returned-Legal Business Name does not match NCB data.
5. Returned-D&B changes or updates needed, incorrect or incomplete Legal Business Name.
6. Returned-Invalid or incomplete POC information provided.
7. Returned-Invalid CAGE Code provided in registration.
8. Returned-Failure to provide legal documentation.
9. Returned-Failure to respond to a CAGE request within 5 business days.
10. Returned-Invalid physical address does not match NCB data.
11. Returned-Legal Business Name and address do not match NCB data.
12. Returned-Data for this NCAGE Code has not been received from NSPA.
13. Returned-CAGE Code used with another DUNS/DUNS+4. POC to provide correct DUNS/DUNS+4.
14. Returned-Per vendor request.
15. Returned-DUNS+4 not required.
16. Returned-URL is incomplete or invalid.
17. Returned-Organization type not applicable with Legal Business Name.
18. Returned-Email is incomplete or invalid.
19. Returned-CAGE/NCAGE is a duplicate.
14.6 Appendix 6 Process Flows

1. U.S. entity registers with Dun & Bradstreet (D&B).

2. U.S. entity registers in the GSA System for Award Management (SAM).

3. First time registrants to SAM must accept information of Legal Business Name and physical address from D&B when registering in SAM.

4. SAM registration is sent to IRS for validation – registration is returned to SAM.

5. SAM registration is sent to CAGE for screening and prevention of potential counterfeit and debarred sources, and validation of name and address – registration is returned to SAM.

6. U.S. entity is validated and reflect active at SAM, entity is notified and eligible for contracts and/or grant awards. If returned and failed CAGE validation, entity/organization may resubmit when corrections are updated in D&B and/or SAM.

2. Email is sent to CAGE Program Office for screening and validation of Legal Business Name and associated information. Request is either denied or processed.

3. If U.S. entity is processed for a new CAGE code or update, entity is notified and information is updated in CSI. If denied and not processed, entity may resubmit request when corrections are complete.
1. NCAGE (Non U.S.) entity requests or updates an NCAGE at NSPA CAGE/NCAGE Code Request at https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx. NSPA routes requests to the Allied Committee 135 (AC/135) National Codification Bureau (NCB) for assignment or update OR NSPA will assign/update NCAGE, based on the entity’s country physical address location.

2. When NCAGE is assigned or updated NSPA transmits ALL NCAGE data to participating nations, to include the U.S. CAGE office. U.S. CAGE office processes and NCAGE data is displayed in CSI.

3. If entity is doing business with the U.S. Government, they must register in D&B and then SAM. When the NCAGE is assigned/updated and displayed in CSI, NCAGE entity/organization registers with Dun & Bradstreet (D&B).

4. NCAGE entity/organization registers in the GSA System for Award Management (SAM). SAM validates NCAGE code in CSI. If not present in CSI, SAM notifies registrant. First time registrants to SAM and registrations needing updates to names and addresses must accept information from D&B when registering/updating in SAM.

5. SAM registration is sent to U.S. CAGE for validation of name and address – registration is returned to SAM (returned or active).

6. If SAM registration is processed and active, entity is notified and eligible for contracts and/or grant awards. If returned (failed CAGE validation), NCAGE entity/organization may resubmit SAM registration when corrections are updated at NSPA, D&B and/or SAM.
1. NCAGE (Non U.S.) entity requests or updates an NCAGE at NSPA CAGE/NCAGE Code Request at https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx. NSPA routes requests to the Allied Committee 135 (AC 135) National Codification Bureau (NCB) or NSPA will assign/update NCAGE based on nation of entity.

2. When NCAGE is assigned or updated NSPA transmits all NCAGE data to participating nations, to include the U.S. CAGE office. U.S. CAGE office processes and NCAGE data is displayed in CSI.
## 15. ROLES AND RESPONSIBILITIES

<table>
<thead>
<tr>
<th>Role:</th>
<th>Responsibility:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allied Committee 135 (AC/135)</td>
<td>This group, which is under the authority of North Atlantic Treaty Organization (NATO), is committed to increased effectiveness and efficiency of global logistics systems and operations for participating nations and to provide the bridge necessary to facilitate global logistics operations.</td>
</tr>
<tr>
<td>CAGE Program Office</td>
<td>The Defense Logistics Agency (DLA) Commercial and Government Entity (CAGE) Program Office in Battle Creek, MI is the only authorized source of U.S. CAGE Codes. CAGE Program Office is found at <a href="https://cage.dla.mil">https://cage.dla.mil</a></td>
</tr>
<tr>
<td>Dun and Bradstreet (D&amp;B)</td>
<td>A company or individual wishing to bid on a Government contracts and/or grants must obtain a D-U-N-S Number, a unique nine-digit identification number (for each physical location that will perform on contracts) assigned by Dun and Bradstreet.</td>
</tr>
<tr>
<td>DLA Contact Center also known as Customer Interaction Center (CIC)</td>
<td>DLA CIC assistance with placing, modifying and tracking requests for CAGE Program Office.</td>
</tr>
<tr>
<td>National Codification Bureau (NCB)</td>
<td>NCB is governed by the NATO Allied Committee 135 (AC/135), with each member nation's National Codification Bureau controlling and issuing its own unique National Stock Numbers and NCAGES.</td>
</tr>
<tr>
<td>NATO Support and Procurement Agency (NSPA)</td>
<td>The NATO Support and Procurement Agency (NSPA) is a NATO funded agency. The NSPA is the executive body of the NATO Support and Procurement Organization (NSPO) and provides administrative and program support for the Allied Committee (AC/135) National Codification of Directors, which consist of 28 NATO and partner nations.</td>
</tr>
<tr>
<td>North Atlantic Treaty Organization (NATO)</td>
<td>An alliance of countries from North America and Europe committed to fulfilling the goals of the North Atlantic Treaty signed on 4 April 1949.</td>
</tr>
<tr>
<td>System for Award Management (SAM)</td>
<td>The Central Contractor Registration (CCR) was the primary supplier database for the U.S. Government until July 30, 2012. The CCR collected data from suppliers, validated and stored this data, and disseminated it to various government acquisition agencies. On July 30, 2012, the CCR transitioned to the System for Award Management.</td>
</tr>
</tbody>
</table>
16. TERMS

<table>
<thead>
<tr>
<th>Term/Acronym</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>AC135</td>
<td>Allied Committee 135 – a NATO committee who oversees codification policy and procedures for NATO and partner nations.</td>
</tr>
<tr>
<td>ACO</td>
<td>Administrative Contract Office</td>
</tr>
<tr>
<td>BINCS</td>
<td>Business Identification Number Cross-reference System (now replaced with CAGE Search and Inquiry (CSI))</td>
</tr>
<tr>
<td>CAGE</td>
<td>Commercial and Government Entity</td>
</tr>
<tr>
<td>CAGE Request or Update Link</td>
<td>Only entity/organizations NOT receiving/or will be receiving contracts/grants from the U.S. Government but require a U.S. CAGE code for facility clearances, etc.</td>
</tr>
<tr>
<td>CSI</td>
<td>CAGE Search &amp; Inquiry public facing database of CAGE/NCAGEs which are displayed by the CAGE Program Office</td>
</tr>
<tr>
<td>CIC</td>
<td>Defense Logistics Agency Customer Interaction Center</td>
</tr>
<tr>
<td>D&amp;B</td>
<td>Dun and Bradstreet</td>
</tr>
<tr>
<td>DFARS</td>
<td>Defense Federal Acquisition Regulation Supplement</td>
</tr>
<tr>
<td>DoD</td>
<td>Department of Defense</td>
</tr>
<tr>
<td>DUNS</td>
<td>Data Universal Numbering System</td>
</tr>
<tr>
<td>Entity</td>
<td>Person, department, team, corporation, cooperative, partnership, business, manufacturer, organization or other group with whom it is possible to conduct business.</td>
</tr>
<tr>
<td>FAR</td>
<td>Federal Acquisition Regulation</td>
</tr>
<tr>
<td>GPOC</td>
<td>Government Point of Contact</td>
</tr>
<tr>
<td>HL or HLO</td>
<td>Highest Level Owner - An entity that owns or controls an Immediate Owner of the Offeror, or that owns or controls one or more entities that control an Immediate Owner of the Offeror. No entity owns or exercises control of the Highest-Level Owner.</td>
</tr>
<tr>
<td>IO</td>
<td>Immediate Owner - An entity, other than the Offeror, that has direct control of the Offeror. Indicators of control include, but are not limited to, one or more of the following: ownership or interlocking management, entity of the interests among family members, shared facilities and equipment, common use of employees.</td>
</tr>
<tr>
<td>IRS</td>
<td>Internal Revenue Service</td>
</tr>
<tr>
<td>LBN</td>
<td>Legal Business Name</td>
</tr>
<tr>
<td>LLC</td>
<td>Limited Liability Company</td>
</tr>
<tr>
<td>LLP</td>
<td>Limited Liability Partnership</td>
</tr>
<tr>
<td>NATO</td>
<td>North Atlantic Treaty Organization</td>
</tr>
<tr>
<td>NCAGE</td>
<td>North Atlantic Treaty Organization Commercial and Government Entity Code</td>
</tr>
<tr>
<td>NCB</td>
<td>National Codification Bureau</td>
</tr>
<tr>
<td>NSPA</td>
<td>NATO Support and Procurement Agency</td>
</tr>
<tr>
<td>Offeror</td>
<td>A person or entity who makes a specific proposal to another (the offeree) to enter into a contract (the business or organization registering in SAM).</td>
</tr>
<tr>
<td>OoO</td>
<td>Ownership of Offeror</td>
</tr>
<tr>
<td>POC</td>
<td>Point of Contact</td>
</tr>
<tr>
<td>Reps &amp; Certs</td>
<td>Representations and Certifications (Formerly ORCA)</td>
</tr>
<tr>
<td>SAM</td>
<td>System for Award Management</td>
</tr>
<tr>
<td>SSN</td>
<td>Social Security Number</td>
</tr>
<tr>
<td>TIN</td>
<td>Taxpayer Identification Number</td>
</tr>
</tbody>
</table>
United States (U.S.) Commercial and Government Entity (CAGE) Code/
North Atlantic Treaty Organization Commercial and Government Entity (NCAGE)

<table>
<thead>
<tr>
<th>SOP TITLE: Public Use - U.S. CAGE/NCAGE Standard Operating Procedure</th>
<th>Version 1.2</th>
</tr>
</thead>
<tbody>
<tr>
<td>SOP NUMBER: SOP1000.21</td>
<td>Effective: Jan 16, 2019</td>
</tr>
</tbody>
</table>

WIP Work in Progress

17. SUPPORTING REFERENCES/RESOURCES

References:

CAGE Program Office
https://cage.dla.mil

Request or Update CAGE Code form
https://cage.dla.mil/request

Defense Federal Acquisition Regulation (DFAR) PGI 204.18 – COMMERCIAL AND GOVERNMENT ENTITY CODE found at https://www.acq.osd.mil/dpap/dars/pgi/pgi_htm/current/PGI204_18.htm

Dun and Bradstreet (D&B)
1-866-705-5711
http://fedgov.dnb.com/webform

DLA Customer Interaction Center (CIC) aka DLA Contact Center
1-877-352-2255
Toll Free: 1-877-352-2255
Commercial: 1-269-961-7766
DSN: 661-7766
Email: dlacontactcenter@dla.mil

Federal Acquisition Regulations (FAR) Subpart 4.18 found at https://www.acquisition.gov/content/subpart-418-commercial-and-government-entity-code#i1121256

Registration and Updating Procedures for CAGE Code (CAGE) or a NATO CAGE (NCAGE)
https://eportal.nspa.nato.int/AC135Public/Docs/US%20Instructions%20for%20NSPA%20NCAGE.pdf

NATO Codification Tool aka CAGE/NCAGE Code request stored at URL
https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx

NATO Support and Procurement Agency (NSPA)
https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx

NATO Group of National Directors on Codification Contacts (National Codification Bureau)
http://www.nato.int/structur/AC/135/main/links/contacts.htm

North Atlantic Treaty Organization (NATO)
https://eportal.nspa.nato.int/AC135Public/scage/CageList.aspx

System for Award Management (SAM)
https://sam.gov/SAM/

System for Award Management (SAM) Status Tracker
https://sam.gov/SAM/pages/public/samStatusTracker.jsf

System for Award Management (SAM) Registration Guidance for U/S/ Entities

System for Award Management (SAM) Registration Guidance for International Entities

System for Award Management (SAM) Update Guidance
https://sam.gov/SAM/transcript/Quick_Guide_for_Updating_or_Renewing_SAM_Registrations.pdf and
United States (U.S.) Commercial and Government Entity (CAGE) Code/
North Atlantic Treaty Organization Commercial and Government Entity (NCAGE)

SOP TITLE: Public Use - U.S. CAGE/NCAGE Standard Operating Procedure  Version 1.2
SOP NUMBER: SOP1000.21  Effective: Jan 16, 2019

18. REVISION HISTORY

<table>
<thead>
<tr>
<th>Version</th>
<th>Author</th>
<th>Date</th>
<th>Revisions</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0</td>
<td></td>
<td></td>
<td>Initial Creation</td>
</tr>
<tr>
<td>1.1</td>
<td>Lynsee Warren</td>
<td>1/22/2018</td>
<td>Updated NSPA &amp; SAM web addresses/URLs/links</td>
</tr>
<tr>
<td>1.2</td>
<td>Mary Nigg</td>
<td>1/16/2019</td>
<td>Updated SAM web addresses/URLs/links and Physical Address policy for virtual offices</td>
</tr>
</tbody>
</table>